

Understanding your city services bill

The following information points out the features of your monthly statement. It

may include charges for water wastewater, sanitation, stormwater and environmental fees.

Account Information

Including account number,
and service address

Contact Information

Phone numbers in case you
have questions about the
services listed on this bill

Office Location

Office Location
Hours and locations
for paying in person

Account Summary

Account Summary
Summary of account activity.
Late fees assessed for being
past due on previous month's
bill will be included in the
miscellaneous box.

Current Charges
Shows your details
ty charges

Current Charges
Shows your detailed utility charges for each type of service

Due Date

Due Date Your bill shows the due date in two locations. A late fee applies if payment is made after the due date.

Meter Activity
Service Period

Meter Activity & Service Period
Specifies current meter usage and identifies the billing service period

Usage History Graph

Usage History Graph
Water usage for current
billed month plus the
previous 12 billing
cycles

Important Messages

Important Messages
Special information
about services and
activities appears here.

Payment Coupon

The section you tear off and return with your payment is now at the bottom of the statement.

Utility Bill Assistance Program

You can add an amount of your choice to your payment. Donations are tax deductible and optional.

FORT WORTH City of Fort Worth Water Department PO Box 870 Fort Worth, Texas 76101-0870 www.fortworthtexas.gov/water		(817) 392-4477 (817) 392-3279 www.fortworthtexas.gov/h2online (817) 392-4477	
CUSTOMER NAME ACCOUNT NUMBER SERVICE ADDRESS ACCOUNT TYPE		CUSTOMER 000000-000000 100 WATER LN RESIDENTIAL	
		Main Office: 908 Monroe M-F (7:30 am - 5:30 pm)	

Last Bill	Payments (Credits)	Adjustments	Balance Forward	Current Charges	Miscellaneous	ACCOUNT BALANCE
127.98	-127.98	0.00	0.00	64.14	0.00	64.14

METER INFORMATION

Cycle - Route: 19-22
Service Period: 11/11/2017-12/13/2017

Meter #	Service	Previous Read	Current Read	Consumption
M00000000	WA	1,159.30	1,162.20	2.90

1 CCF = 100 Cubic Feet = 7.48 Gallons

ACCOUNT ACTIVITY

	CONSUMPTION	AMOUNT
LAST BILL		127.98
PAYMENTS (CREDITS)		-127.98
ADJUSTMENTS		0.00
BALANCE FORWARD		0.00
CURRENT CHARGES		
WA SERVICE CHARGE		10.75
WA 2.9 CCF @ \$2.12	2.90	6.15
WATER SUBTOTAL		16.90
WW SERVICE CHARGE		6.50
WW 2.9 CCF @ \$3.62	2.90	10.50
WASTEWATER SUBTOTAL		17.00
GA RES-64 GAL		17.50
GARBAGE SALES TAX		1.44
SANITATION SUBTOTAL		18.94
SW STORM WATER UTILITY		10.80
STORM WATER UTILITY SUBTOTAL		10.80
EP ENVIR. PROTECT. FEE		0.50
ENVIRONMENTAL SUBTOTAL		0.50
TOTAL CURRENT CHARGES		64.14
ACCOUNT BALANCE (DUE 01/09/2018)		64.14

Due date applies to current charges only.

IMPORTANT MESSAGE

Turn off or unplug your irrigation system in the winter to prevent ice on sidewalks & streets. Drain the lines to keep them from freezing and bursting. Use a licensed irrigator if you can't do this yourself. Commercial buildings with fire sprinklers should leave heat on overnight and on weekends when subfreezing temperatures are forecast.

Return bottom portion with your payment.

<p>FORT WORTH City of Fort Worth Water Department PO Box 870 Fort Worth, TX 76101-0870</p>	<p>CUSTOMER NAME ACCOUNT NUMBER SERVICE ADDRESS</p> <p>CUSTOMER 000000-000000 100 WATER LN</p>
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<p>AMOUNT DUE IF PAID BY 01/09/2018</p> <p>DONATION TO UTILITY ASSISTANCE</p> <p>AMOUNT ENCLOSED</p>	<p>64.14</p> <p></p> <p></p>
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Please allow 7 days when mailing your payment.

CUSTOMER
100 WATER LN
FORT WORTH TX 76102

CITY OF FORT WORTH WATER DEPARTMENT
PO BOX 961003
FORT WORTH TX 76161-0003

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